COSAF Assessment – Student Services Fee

Action Item #2022-041

- In Fall 2021, a COSAF subcommittee was formed to review templates from 32 campus departments receiving SSF funding.
- The mission of the subcommittee was to review each department's use of the SSF and the responses to a series of questions on the template. The subcommittee then selected five departments for further review and asked them present to the full Council in the spring.
- Following the presentations, all Council members had an opportunity to provide their feedback via a Qualtrics survey. These comments are summarized below.

Academic Assistance & Tutoring Center

Sara Hawkes, Interim Director **Presentation Date: 4/15/22**

Thank you for all the great work! Keep it up!

I think that it is amazing how you have incorporated student feedback in the structure of AATC. I believe retaining remote services despite our transition back to in-person is the best way to maximize your service to students. Presentation was amazing always. Glad to see the student tutors do go through a robust training program prior to working with students

Great presentation, very professional, presenters are knowledgeable and passionate of what they do for students. I really loved the presentation and I have my full support for AATC it's a very amazing program and I really appreciate it because I use it a lot and it has helped me more than any other resource, this is the one thing that everybody uses and we can agree that it's a necessity.

Of the presentations (in COSAF this year), I feel the AATC has shown some of the most ingenuity and creativity in using digital media to augment the offerings. Amazing work and great retrospective on what to keep from remote offerings and what is better in person. (I do OH as a TA and agree that in person drop in is much better than remote!)

I feel that AATC is an important resource at UC Davis.

Excellent presentation that showcased data driven results. Use is well allocated.

I believe the AATC provides an essential service that all students on this campus have the opportunity to benefit greatly from. Their presentation was also stellar, as were the presenters. I believe these factors warrant the determination that they are deserving of their Student Service Fee Revenue

I think this is a really important resource for students on campus. I thought it was super cool that AATC offers recorded lectures to help students with last-minute learning. If this was offered to me in undergrad, it would have definitely been a lifesaver.

I loved their presentation, and I feel like I came out of it with a better understanding of the many services they provide. I feel like they are constantly making improvements and rolling out new programs and things to help students be more successful in their time at UC Davis. I definitely think they putting their Student Service Fee revenue to good use and cannot wait to watch them evolve over the next years.

I believe this is an important service and support using Student Service Fee revenue for such a service.

I absolutely loved their presentation, and I firmly believe they use the revenue from the student service fee in a way that benefits all undergraduate students.

The AATC is an essential aspect of many student's success at UC Davis. Without this academic help, many students would not know where to turn when they are struggling in a class or while writing a paper. The Student Service Fee revenue is being used in the exact way that it seems like it was intended to be, and many students, including myself, appreciate it.

Many students use this program and it seems to be a great place to benefits students and tutors.

HR Child Care

Sandy Batchelor, WorkLife Manager

Presentation Date: 4/15/22

This is such a great program and something that doesn't exist on most campuses. Love that you are trying to get more resources so you can provide more money to student parents.

Presentation is good and another great service for students.

I think the presentation was very well made and the program is very useful for people with kids if I had a kid I would've used it and I have my full support for it because it helps student who are in need and I think it's a very big thing

I appreciated the level of detail provided and walking through how funding is allocated and how people qualify. I appreciate how they've provided extra flexibility.

The HR Child Care presentation was insightful. I feel that this is a very important use of the Student Service Fee revenue.

Good presentation that showcased data driven results. Use is well allocated for a community that needs support. I appreciate that they are so thoughtful when it comes to determining who is eligible for assistance. I especially appreciate that they consider more than just age, but also whether a child has developmental disabilities when thinking about whether to grant assistance to families. I believe they are effectively using their SSF revenue. This is a valuable resource for students on campus. Since the program is flexible, I do think it would benefit from additional safeguards/auditing to make sure the process is not being abused. Otherwise, I think it serves an important role on campus.

I enjoyed the presentation, and feel like I learned a lot about a program I did not know much about before. I believe they are doing things for student parents that are absolutely necessary for their success in getting a degree. For that reason I believe they are use the Student Service Fee appropriately. My biggest concern is that some student parents are not benefitting from it.

The HR Child Care's presentation provided an insightful presentation and I appreciate the services they offer. I thought that the HR Child Care presentation was very good, and I appreciated their explanations of why/how the fee revenue is being utilized.

HR Child Care is providing assistance to the students of our campus that are balancing being both a student and a parent. I am unable to relate to those students, but I can imagine through both the presentation and student testimonials the burden that it lifts from many students shoulders. Thank you for taking on this assignment over the last few years and turning it into a program used by hundreds. I agree that this continues to be a good use of a portion of the Student Service Fee Revenue.

Women's Resources & Research Center

Cecily Nelson-Alford, Director

Presentation Date: 4/29/22

- I think this is an important part of campus and providing resources to students that need it
- I have slight concerns with cross over between their work and other units work with student parents, transfers, pantry items, and stem assistance; but I think its because there wasn't enough time to discuss how they coordinate. I'd love to hear how they coordinate their work with the specialist organization in a future years
- Potentially it works well, but maybe consider how this cross over can be pulled for better efficiency or larger impacts.

Excellent presentation - good use of the Student Service Fee revenue.

I fully support the Women's resources and research center I liked how they help women in every situation if it is pregnancies or mental health or physical they are always there. If I put myself in any situation and I need someone to help me I would directly reach out to them and I am sure they would go out of their way to help me. The WRRC is a phenomenal program that uses the Student Service Fee in an appropriate manner. The presentation was informative about what the WRRC does, but not as much as what it does with the money.

Amazing resource and good use of the student service fee

I loved the Women's Resources and Research Center presentation and hearing about where the Student Service Fee goes. It seems like they are very thoughtful and do everything with intention, which I appreciate. The space they have created also seems very inclusive, and safe for students that are seeking it out, which is crucial to our student life.

I wish they explained more about why their budget allocation this year is so different from last year.

Again, I was only able to review the slides for the Women's Resources & Research Center, however, I do think they organized their slides well and openly discussed what it is that they spend their funding on.

I believe the WRRC is a necessary aspect of campus and uses SSF revenue to the best of their ability. I especially enjoy the important roles that undergraduate employees have within their center.

This is an incredibly important resource for students on campus. I think it would be a good idea for the WRRC to collaborate more closely with the professional/graduate schools so that students are aware of their available resources. This will also relieve the professional/grad schools of using their own resources to develop programs that already exist within WRRC.

I loved their presentation, and it was very clear how they used the revenue from the student service fee, I only wish they could market/promote their resources more.

I really like that the undergraduates have coordinator positions. These looks create on applications and gives new opportunities for them.

Internship & Career Center

Marcie Kirk Holland, Executive Director

Presentation Date: 4/29/22

Thanks for all the connection and outreach effort ICC have done in the past and will be doing!

- Was impressed how they us the Career fair funds to employ students
- I appreciate the focus of interacting with student throughout their career
- Would love to hear more about grad specific programing / work with Grad Pathways
- Would love to hear about how they reach 1st years (fresh/transfer) potentially they should coordinate with more 1st year programing?

Excellent presentation - good use of the Student Service Fee revenue. ICC is making great efforts to improve the student experience both during and post-UCD.

I am in the middle means my support is there for internship and career centers but I think internships are easy and they can be found everywhere and a career should be the first priority their presentation was awesome and amazing and had a lot of information

The Internship & Career Center had a great presentation that was a little lacking on the detailed breakdown of how the Student Service Fee would be used (but that was due to time constraints). The ICC is using the fees in an appropriate manner.

Good use of the student services fee, no complaints!

The Internship and Career Center gave a great presentation on the services they provide for students. I loved hearing about the things they are doing, and how they adapted to the pandemic. It sounds like they have great ideas they want to roll out and I cannot wait to see what they do in the years to come.

It feels like their opportunities cater to the sciences, technology, engineering, and math fields. Not saying they don't have opportunities for social sciences and humanities but there is a perceived discrepancy.

The Internship & Career Center provides important services for the UC Davis student body.

I appreciate the chart included in the slides for the Internship and Career Center presentation that highlighted the organization's budget. It was clear and easy to follow where money is allocated.

The Internship and Career Center has made significant impacts on the student body even during a global pandemic through an exceptional transition to online learning. They continued to provided resources to students without fail. I personally used some of these resources and have seen the beneficial impacts today. Please continue to do the work that you are doing as well as coming up with even more resources. I personally would like to see ICC's breakdown of what the Student Service Fee revenue is being put towards. We were given a chart of where the budget comes from but I believe a chart consisting of current spending would be more than appropriate. I really appreciate the work ICC is doing. I think having LinkedIn workshops and headshot opportunities would be really valuable for students (if they don't already exist).

Loved their presentation, and I really believe that the ICC is one of the most vital resources available to students. Great presentation. The ICC has a lot of programs that are helpful for students and I am interested to see where their paid internship piolet program goes.

Center for Student Involvement

Kristin Dees. Director

Presentation Date: 4/29/22

Thanks for all the great work! Services from CSI are very helpful for all students in UCD!

- In a future year it might be interesting to have a slide on how RSO's are created
- In sounded like there are fee's attached? I'm confused why the additional fees to clubs are needed / how they are used to augment CSI (and why it needs augmentation).

Excellent presentation that was data driven - good use of the Student Service Fee revenue.

I think I support the center of student involvement because they had a lot of good points about the students, as I am an on-campus student working I want to be involved in much more stuff other than being in COSAF and if I have opportunities like these I would love to be involved

The CSI is an invaluable service for students, and its usage of the Student Service Fee is appropriate. The presentation for the CSI was very in-depth and informative and answered majority of potential questions.

Awesome presentation and good use of the student service fee revenue, helpful for our student and school I enjoyed the Center for Student Involvement's presentation, and it seems they are making great use of the Student Service Fee revenue to benefit the student population. It seems they are having great interaction from all different groups of students (undergraduate, graduate, and professional) so hopefully they continue to use their revenue to help students find a sense of belonging in RSO's.

Seems like they are doing fine. They explained the drastic increase in their budget well.

CSI provides opportunities to help students connect with others and feel a sense of belonging at UC Davis. I believe that this is an important service at UCD.

I was only able to read the presentation slides, however, just based on the slides, the organization appears to be well organized and open about its expenses. I appreciate how the presentation mentioned why there was a significant difference in the allocation of the organization's funds from 2020 to the 2022 school year.

The Center of Student Involvement (CSI) assists in the facilitation of many campus activities and organizations. I believe that they continue to be a good use of SSF revenue. I would like to hear directly from registered student organizations on specifically CSI's effect and impact on their organization's facilitation and success.

CSI has really improved its student offerings on campus. During my time at UCD, they have taken student input to improve their services - even altering their registration timeline for students on the semester schedule. The orientation they offer graduate students has been very helpful. I would

I really enjoyed their presentation and their aspects of student involvement & opinion in their proceedings. I found it very admirable how much they value student input and feedback!

Great presentation. I like having numbers on undergraduate students employed as it shows if there is a chance for their voices to be heard.