

COSAF Report – Student Services Fee

4/28/23

Action Item #2023-063

In Fall 2022, the Council on Student Affairs and Fees (COSAF) created a subcommittee to review report templates provided by 32 campus departments receiving Student Services Fee (SFF) funding.

The mission of the subcommittee was to review each department's SSF budget and use of funds in 2021-22. The subcommittee then selected five departments for further review and asked them present to the full Council in Spring quarter, 2023.

Following the presentations, all Council members had an opportunity to provide their feedback via a Qualtrics survey. These comments are summarized below.

Office of Student Support & Judicial Affairs

Stacy Vander Velde, Director

Presentation Date: 4/21/23

I think that the services they provide goes much beyond penalizing students for mistakes. They try to get to the root to the problem and make efforts to help them move forward and graduate. I also feel that the change in name could help with the negative connotation associated with the organization.

I think rebranding to change their name is a terrific idea for this department as it may aid in providing students who are paying the fee allocated to OSSJA an understanding of the vast variety of services this office offers beyond just getting students in trouble for cheating

I think they should be wary of investigating suspected chat GPT usage as AI learns it will get better at writing. I am concerned that some students may be wrongfully accused but we can't just do nothing about it's usage. It may even take a whole new department within OSSJA to explore this stuff. I've heard good things

I appreciate that they were very informative and open about the feedback they received from their external review. I think they should consider being a part of all orientations for incoming students where they can emphasize their wholistic process of looking at cases and how they want to work with students to help them ensure that repetition of past academic incidents doesn't occur.

The Office of Student Support & Judicial Affairs use student fees in an important way to support struggling students. I believe the office falls short is the disparity between supporting and punishing students for academic/social misconduct. I believe that the priority of the office should be to support and rehabilitate students. Additionally, the naming of the office also provides a negative connotation to the student population, often viewing them as an academic police. The office works very closely with the academic setting, which is worrying as student fees should not go towards the educational aspect of college life.

I enjoyed the OSSJA presentation and I agree that the a name change would bring a better attitude towards the office. It was also really nice to learn that the OSSJA provides more resources for students. I hope they find a better way to advertise the existing services they have to counter the bad reputation they receive.

Office of Student Support & Judicial Affairs

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Their use of the Fee revenue is justified, and I appreciate all the support they provide students. However, I do wish they included a student position that reviewed cases, they would benefit from student input in regard to academic misconduct and conduct violations in general.

Fully support - presentation and staff demonstrated how they support the campus and student community.

I enjoyed learning about the services that OSSJA provides. I believe a lot of students are unaware of everything they do, so I would love to see more endorsement of these services. I think a name change could also help change student perceptions.

The Office of Student Support & Judicial Affairs was chosen as one of the five selections because the sub-committee was concerned that their mission did not align with the core principles for SSF funding. Primarily, it was thought that OSSJA was a part of the core instructional program. However, their presentation alleviated those concerns by demonstrating that their office is primarily focused on Student Support rather than Judicial Affairs. Even when conducting Judicial Affairs mandates, their focus is on the student, not just the action. They are committed to assisting the entire student body.

I believe a rebrand and renaming of OSSJA is much needed.

After their presentation, I think their usage of SSF aligns with what it is supposed to be. SJA serves many services beyond just academic misconduct, and I think it can be very useful for students. I also remember that they mentioned their considerations for changing the name of their sector. Personally, I think it's very effective in relating their service with a more positive view to the students. With the projected \$1,409,531 I think it is reasonable considering the services they provided.

OSSJA provides vital services to students at an increasing rate. It is nice to learn that they are looking at rebranding, providing a holistic approach to their services, and working to reduce the fear/stigma associated with their services. I support the SSF.

I was very surprised by the OSSJA's presentation. Within the student body, the OSSJA has a negative reputation due to its connections to reprimanding students. But, it was nice to hear about all that the OSSJA does to support students when they're struggling. I'd recommend the OSSJA explore rebranding and renaming the department so that it better represents and highlights the work they do for students.

I think the office of student support & judicial affairs is doing extremely important work for students that is comprehensive and student-oriented (ie students really are top of mind). I appreciate how this office is aware of improvements it can make and intends to follow through on them. They are deserving of the SSF.

I appreciated the presentation and the slides that were very informative of what their offices does on campus. I was not aware of their office prior to reading their presentation and can definitely see their importance for our school now.

The Office of Student Support & Judicial Affairs presentation was very informative and demonstrated all that they do to help students succeed academically. I was personally unaware of all the services provided by them so more advertising in a positive light would be a great way of being able to reach to more students.

Mondavi Center

Don Roth, Executive Director

Reuben Greenwald, Assistant Director of Marketing

Presentation Date: 4/21/23

I feel that the Mondavi Center is trying really hard to make the space more usable for students. They are really focused on providing students services which I wasn't really aware about. I feel that they should try to advertise their services more so that they can reach out to more students.

It was really great to hear their presentation and I love how hard they are trying to incorporate student life (ie study spaces, discounted tickets, finals week support) beyond solely their purpose of being a performing arts building

Mondavi center needs better advertising because as a long time student I am only finding out now that they host events

They do great work! Amazing programs and benefits for students.

The Mondavi Center is an excellent facility on campus. The center hosts extraordinary shows, events, and classes that expand UC Davis's social life and reputation. From the presentation, student service fees are being used wisely and for the benefit of the university.

I enjoy the shows the Mondavi Center hosts! They are nice perk to our university experience by exposing students to performances they might have not have had the chance to see before. I appreciate that the Mondavi Center also tries to open their doors to students during finals week and lending the theatre as a classroom. I feel our student fees are important to helping the center run for us.

Fully support - presentation and staff demonstrated how they support the campus and student community.

The Mondavi Center's presentation was great. They really push to utilize their spaces for more student use. I liked learning about all of the different ways they serve students.

I was pleased that the Mondavi Center came to present to the Council. They effectively demonstrated their utilization of SSF funds to provide student services. It was great to witness the array of projects they are currently undertaking for student. I am eagerly looking forward to using my complimentary student ticket in the near future.

I think that the Mondavi Center is an impressive place, and I'm very happy to hear more about the different services it offers to serve our students better and make their space more versatile.

It was great to learn how the Mondavi Center supports student learning in addition to the fantastic programming of performances. Students have the opportunity to access reduced ticket pricing, employment, student lounge and nights. I support the SSF.

I really enjoyed hearing from the Mondavi Center and believe it's a great use of SSF funds. From student discounts to scheduling shows that students vocalized interest in, I think the Mondavi Center has proved to be very student-focused. Additionally, it's nice to hear how they use their common areas for student study spaces and even make the location available during finals week. I'd only suggest increasing marketing toward students, as many of them are unaware that the Mondavi Center offers student discounts for tickets.

The Mondavi center has made a directed effort to provide student services on top of its performance programming and those services (study hours, coffee and snacks, student nights) are clearly utilized and appreciated by students. as such, the Mondavi center should continue receiving SSF funds.

I really enjoy the Mondavi Center! This presentation really affirmed by own beliefs that the Mondavi Center is an amazing facility on campus. I believe their use of fee is very important and will continue to support all causes to upkeep the center.

The Mondavi Center has excellent performances, but more advertising is needed for student to be aware of their efforts in providing that space for academic purposes (i.e. study spaces).

Office of Educational Opportunity & Enrichment Services

Arnette Bates, Executive Director

Presentation Date: 4/21/23

I think that the EOES is a really great organization and provides a lot of necessary services that benefit many students.

I think that this department is so vital in regard to the services that they provide to their student population. I know several friends who are in EOP and have nothing but positive things to say always!

Looks really cool

Great presentation, I think they're doing great work for multiple communities at Davis.

EOES is a great use of student fees. I was pleased by how much they cared for our low-income, first generation students. They not only provide academic counseling and guidance, but help students plan for the future after college. They are truly helping students be more prepared in all areas. At the EOES, I believe the student services fee is put into great use.

The OEOES presentation was very informative. The work that they do for all students, especially underrepresented students, has been very impactful. I would love to support all of the resources they provide and see them expand.

I believe that Educational Opportunity & Enrichment Services is a department that deserves to receive SSF funding. I personally know someone who utilizes each of their services, and I believe they are valuable to the campus community.

EOES is one of the most beneficial programs for first-generation and low-income students entering a big university like UC Davis. I think that this department has always thrived on supporting its students. As a STEP student in 2019, I have the best memories in Davis and made amazing friends with whom I'm still extremely close. The program allows me to take classes and get a feel for what college will be like before having to go through everything on my own on the first day. It allows me to get to know the school beforehand so I can help my peers as well. EOES puts great effort into keeping in touch with their students even after the program is over to track our well-being. I think this is an amazing program that should always be invested in.

OEOES provides services to students from pre-matriculation to post-grad. I support the SSF.

I loved hearing from EOES and believe that they are an excellent department that should continue to get SSF funds as they work to support all students, especially those from less privileged backgrounds. educational opportunity & enrichment services directly support student success and well-being and do so for many underserved populations. They are an amazing student resource and should continue receiving support from the SSF.

The Educational Opportunity & Enrichment Services provides excellent resources for a lot of underrepresented students. I myself have been part of those services so I am grateful for having them.

Student Health & Counseling Services

Margaret Trout, Executive Director of Health & Wellness

Presentation Date: 4/28/23

I have always heard really good things about the Student Health and Counseling Services and they have a really positive impact on students. I really appreciate that they are trying to hire more counselors and psychiatrists to improve the ratio. I think their renovations were a smart move that would make the space more usable and optimized.

Student Health & Counseling Services

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I am so glad to hear that they have been able to hire more counselors and psychiatrists. I would love for knowledge of how students can access this service to be better widely distributed. Overall, I enjoyed hearing they focus on providing their service to as many students as possible by maintaining a low as possible counselor to student ratio.

I like the addition of Psychiatry

I like that they are very responsible with their funds and they are looking for ways to expand their counselling services. I hope they can expand it past the 1 counselor to 1000 students ratio as that it still a high case load for one person to handle, but other than that, they're doing great work!

The Student Health & Counseling Services make a huge impact on students. Though I have not used them myself, I know that if I ever do need services that the SHCS will be there to help. I fully support their mission and think they are doing an amazing job!

Fully support - presentation and staff demonstrated how they support the campus and student community.

The expansion of psychiatrists, counselors, and nurses will be greatly beneficial for students. Supporting SHCS will directly result in further support for student's mental and physical health.

It was intriguing to observe how SSF funding was allocated towards staffing for Student Health & Counseling Services. I acknowledge the importance of having psychologists and counselors available to students, and I believe it is a suitable use of SSF revenue. However, I believe that salaries for primary care providers should not be sourced from SSF funds. Instead, this aspect should be funded by SHIP revenue and the fees students pay for their appointments.

I think the services at SHCS have always been important to the students. I hope to see the department grow more to support the growing population of students at UC Davis

Vital services are provided to students. The recruitment of more licensed care professionals is great for the students.

I personally have had only positive experiences with SHCS and its staff. I support the use of SSF funds towards employee benefits and salaries.

Student health & counseling services are integral to student life and well-being and their initiatives to expand access to counseling services is right on the nose to what students have been asking for. They should continue receiving needed funds from the SSF.

The Student Health & Counseling Services is great in helping students with their academic needs whilst being readily accessible.

Student Information Systems

Meggann Levitt, Associate CIO for Academic Applications

Juan Zaragoza, IET Operations

Sonja Colbert, Chief Operating Officer

Presentation Date: 4/28/23

I agree with the general consensus that while Student Information Systems provide really useful services that I regularly use they are more academic focused and could be directed to a difficult funding source.

I think while all of the technologies the student information systems provide are essential to student life, it is essential to their academic life. The majority of their services include providing useful technology for their day-to-day operations as a student such as creating schedules, checking degree requirements, etc. I am not sure if they necessarily would fall under the student services fee.

Student Information Systems

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Really vital and core backbone of UCD and it's students. Unsung and under the radar of the campus.

They provide many student service such as the computer labs and printing services, which are very helpful to students.

I believe the Student Information Systems should be supported more by academics. The software they presented strictly deals with the academic side of UC Davis student logistics (ScheduleBuilder, OASIS, etc.). I do not believe that student fees should support the Student Information Systems.

Student Information Systems services are integral to the functioning of almost every website students access daily. These services are vital to academic life at Davis, and I believe the department should receive core funds to provide these services. The university should take the responsibility of paying for SIS entirely, and Student Service Fee revenue should thus be moved to another department that provides services not integral to the backbone of academic life at UC Davis.

I really like the Student Information Systems presentation, but I am unsure if they meet the criteria for SSF. The websites they run, computer labs, and IT services are all integral parts of student experiences. Though, I think they, at least the websites, may be part of the core instructional program described in the SSF policy. I would like to support them but maybe with fund from a different fee.

Student Information Systems was selected as one of the five choices because the subcommittee had concerns about the alignment of their system with the core principle for SSF funding. Specifically, there was a perception that Student Information Systems was considered part of the core instructional program. After the Council's meeting, I remain unconvinced that the presentation addressed these concerns adequately. In my view, they should not be receiving SSF funding, as the majority of their services are essential to students' graduation and undeniably fall within the realm of the core instructional program, like Schedule Builder, MyUCDavis, and Oasis.

I would like to see funds swapped so that Student Information Systems no longer receives SSF funding.

After hearing from the Student Information Systems, it seems like the majority of the services that they provided are core to the academic institution and not so much to student services. SSF allows departments to provide services that would be beneficial to the students beyond their academic purposes. Things such as schedule builders and Oasis might fall more into student academics rather than services. I think this is a conversation that we can definitely continue if there are any further questions/concerns.

While I find value in the IET unit and the services it provides. I have to agree with several on the committee that it shouldn't be funded with SSF.

I found the SIS presentation to be very interesting. Though I agree that a lot of what SIS does is important to the school and its student body, I don't believe that what they provide best illustrates what the SSF funds should be used towards. I believe ESA, which represents a large part of SIS, should not be funded by SSF as I find them to be integral to academics. Websites like Schedule Builder, OASIS, and My UC Davis are all needed for students to register for classes and graduate and are not there to support students throughout their UC Davis careers. I believe that IT support can continue to be funded by SSF but that ESA should transition to be funded by the UC Davis institution as it's necessary for academics to function properly.

It seems as though the SIS is geared exclusively toward academic advancement of students rather than non-academic student development and well-being. SIS may be more properly served receiving money from academic, or core, funding as opposed to student services.

The Student Information Systems could have done a better job elaborating all of the other duties they perform beyond the schedule builder which seems to be more of an integral part for academic success. I suggest we look at whether the allocation of these funds is properly placed.