

STUDENT SERVICES FEE (SSF)

2023-24

DEPARTMENTAL REPORT TO THE COUNCIL ON STUDENT AFFAIRS AND FEES (COSAF)

SECTION 1: DEPARTMENT SSF DATA

The following data was provided to COSAF from Budget & Intuitional Analysis and Student Affairs Divisional Resources

Student Services Fee Recipient: Educational Opportunity & Enrichment Services
Contact: Arnette Bates
Finance Manager: Lisa Carvajal
Total 2023-24 SSF Projected Allocation: \$2,561,344
Percent of Overall Budget Funded by SSF: 39%
Approximate percent of the total 2023-24 SSF revenue: 7%

Expense	2022-23 SSF Actuals	2023-24 Projected SSF Allocation
Salaries/Benefits	\$1,504,296	\$2,395,210
Operational Costs	\$239,569	\$166,134
Other	\$593,163	\$0
TOTAL	\$2,337,028	\$2,561,344

Explanation if over a 10% differential between 2022-23 and 2023-24:

Moved 3 vacant Student Academic Achievement Counselor 3's from Retention & Advising. Added vacant student assistant positions. Added new Blank Asst 3 position. Added new Student Service Advisor 3 position (MURL). Added Student Services Advisor 3 position.

SECTION 2: DEPARTMENT RESPONSES

Use as much space as needed

1. Please provide a general description of your department's function

The Office of Educational Opportunity and Enrichment Services (OEOES) is a family of programs, services and centers committed to the success of students during their undergraduate years and beyond. Using a holistic approach and through partnerships with campus and community resources, OEOES offers services that support student learning, enhance the student experience and foster strong communities where students feel empowered to achieve their goals. Transition assistance, support services and co-curricular enrichment opportunities are offered to all students along with specialized support for various diverse student communities. We **support** the unique needs of students by building strong relationships and affirming their strengths and experiences. We **teach** success strategies and critical skills to help students maximize their experiences inside and outside the classroom. We **connect** students to supportive communities, critical resources and enrichment opportunities. We **empower** students to take ownership of their path and direction.

Programs and centers include the Special Transitional Enrichment Program (STEP), First-year Aggie Connections (FYAC), Educational Opportunity Program (EOP), Guardian Scholars Program (GSP), Success Coaching and Learning Strategies, MURALS Research Program, Transfer Reentry Center (TRC), Veterans Success Center (VSC), Pre-Graduate/Law Advising, and TRiO Scholars Program.

2. Please list the departmental program(s) and/or service(s) specifically funded by the Student Services Fee

- **Center for Educational Opportunity Program:** provides academic, cultural/community and personal support to first-generation, low-income students and other marginalized student communities.
- **Guardian Scholars Program:** supports foster youth and former foster youth that enroll at UC Davis.
- **Special Transitional Enrichment Program:** is a cohort-based summer bridge and 2-year academic and social support program for low-income and first-generation college students entering as first-year students. During the Bridge component, students complete 6 units during Summer Session II and live in the residence halls.
- **Success Coaching and Learning Strategies:** services to strengthen essential skills such as metacognition, time management, study strategies, notetaking, goal setting, facilitation, public speaking skills, etc. Available to undergraduate, graduate, and professional students.
- **Transfer & Reentry Center:** supports 7000+ undergraduate transfer students, including student parents and reentry students (returning after a break in education or >25 in age).
- **Veterans Success Center:** provides support, resources and Veteran Administration benefits processing for student veterans and dependents of veterans.
- **First-Year Aggie Connections** – groups new first year students (freshmen and transfers) into 25-person “Connections”, based on a theme or shared interest, to provide support and build community as they transition and navigate their first year.
- **Pre-Graduate/Law Advising** – supports students as they explore, prepare for, and apply to graduate or law school.

3. Please provide information regarding the benefit to UC Davis students from the departmental program(s) or service(s) specifically funded by the Student Services Fee

Be as specific and concise as possible. Include the specific type (e.g., undergraduate, graduate, professional, transfer, etc.) and an estimated number of students served.

OEOES offers supportive, inclusive space and services to engage students in the social and academic domains of campus life. Student engagement and a sense of belonging impact a student’s experience and academic achievement. OEOES uses campus data and higher education best practices to design and implement services for marginalized student communities and the general student population. Services range from advising/coaching /mentoring to community space, financial wellness, skill development and academic support. With the large enrollment of transfer, low-income and first-generation students, and students with other marginalized identities; the need for services to support these student communities is essential.

- Approximately 5000 undergraduates are designated EOP.
- STEP offered a summer experience during SSII for 287 new first-year EOP students with continued support during the academic year.
- Guardian Scholars provided holistic support and services to 124 former foster youth enrolled at UC Davis.
- Success Coaching and Learning Strategies made 2,042 student contacts through workshops and appointments and coordinated a Second Year Retreat to provide guidance on thriving in the sophomore year.
- Transfer and Reentry Center offered individual appointments, awarded \$200,000 in scholarships, and hosted 38 transfer events and 48 for reentry students and student parents.
- Veterans Success Center completed over 1150 certifications for veterans and veteran dependents to receive educational benefits to cover tuition, fees, housing, or other enrollment expenses (undergraduate, graduate, and professional).
- First-Year Aggie Connections provided transition support to 3252 new students.
- Pre-Graduate/Law Advising served 1902 students through workshops, advising appointments and events.