

STUDENT SERVICES FEE

2020-21

DEPARTMENTAL REPORT TO THE COUNCIL ON STUDENT AFFAIRS AND FEES (COSAF)

Student Services Fee Recipient: **Educational Opportunity & Enrichment Services**

Contact: **Arnette Bates**

Finance Manager **Juliana Tuttle**

Total 2020-21 Projected Allocation: **\$2,137,049**

Approximate Percent of the Total 2020-21 Campus Student Services Fee Revenue: **5.98%**

Expense	2019-20 Actuals	2020-21 Projected Allocation
Salaries/Benefits	\$1,310,441	\$1,573,648
Operational Costs	\$247,050	\$363,401
Other	\$199,950	\$200,000
TOTAL	\$1,757,441	\$2,137,049

1. Please provide a *general* description of your department's function:

The Office of Educational Opportunity and Enrichment Services (OEOES) is committed to the development and success of students during their undergraduate years and beyond. Using a holistic approach and through partnerships with campus and community resources, OEOES offers services that support student learning, enhance the student experience and foster strong communities where students feel empowered to achieve their goals. Transition assistance, support services and co-curricular opportunities are offered to all students along with specialized support for various diverse student communities. We **support** the unique needs of students by building strong relationships and affirming their strengths and experiences. We **teach** success strategies and critical skills to help students maximize their experiences inside and outside of the classroom. We **connect** students to supportive communities, critical resources and enrichment opportunities. We **empower** students to take ownership of their path and direction. Programs and centers include the Special Transitional Enrichment Program (STEP), First-year Aggie Connections (FYAC), Educational Opportunity Program (EOP), Guardian Scholars Program (GSP), Success Coaching and Learning Strategies, MURALS Research Program, Transfer Reentry Center (TRC), Veterans Success Center (VSC), Pre-Graduate/Law Advising, TRiO Scholars Program, and Aggie Compass Basic Needs Center.

2. Please list the departmental program(s) or service(s) *specifically funded by the Student Services Fee*:

The following centers, programs and services depend on Student Service fees for staffing or operational needs:

Center for Opportunity Scholars/EOP: services provide academic, cultural/community and personal support to first-generation, low-income students and other marginalized student communities.

Special Transitional Enrichment Program: a cohort-based summer bridge and 2-year academic and social support program for low-income and first-generation college students entering as freshmen.

Guardian Scholars Program: support for former foster youth that enroll at UC Davis.

Success Coaching and Learning Strategies services to strengthen essential skills such as time management, study strategies, notetaking, goal setting, facilitation, goal setting and public speaking skills, etc. Available to undergraduate and graduate students.

Transfer & Reentry Center: support for undergraduate transfer and reentry students (returning after a break in education or >25 in age) and student parents

Veterans Success Center: support and benefits processing for student veterans and dependents of veterans

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3. Please provide information regarding the benefit to UC Davis students from the departmental program(s) or service(s) specifically funded by the Student Services Fee.

Be as specific and concise as possible. Include the specific type (e.g., undergraduate, graduate, professional, transfer, etc.) and an estimated number of students served.

OEOES offers supportive space and services to engage students in the social and academic domains of campus life. Student engagement and a sense of belonging positively impact the student experience, academic achievement and persistence. OEOES draws upon campus data and higher education best practices to design and implement services for student communities (listed above) and the general student population. Services range from advising/coaching /mentoring to community building/space, financial wellness and skill development. Data show approximately 40,227 student contacts during the 2019-20 year, and OEOES received a 4.39 score (excellent) on the UC Davis Satisfaction Survey. With the large enrollment of transfer, low-income and first-generation students, the need for services to support these student communities are essential.