



INFORMATION AND EDUCATIONAL TECHNOLOGY'S (IET) USE OF STUDENT FEES

Presentation to the Council on Student Affairs and Fees

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BIA Consultation

- IET has worked closely with BIA to evaluate the programs currently being funded and whether they fit within the [guidance from UCOP on use of SSF](#):
 - “.....shall be used to support services and programs that directly benefit students and that are complimentary to, but not a part of, the core instructional program.”
 - UCOP guidance states that the primary focus of SSF revenue should not be on programs in the following areas, but this does not preclude some SSF revenue from being used for these areas: Enrollment/Registrar/Admissions Services and Financial Aid Administration
 - Historically, our campus has viewed the above guidance as meaning that SSF cannot be used for direct instruction in the classroom (i.e.; instructor salaries, disability accommodations in the classroom, etc.)
- BIA has reviewed SSF reports from other campuses, which have similar uses to those in IET.

- Information and Educational Technology (IET) supports UC Davis's mission in teaching, research, and public service by providing enterprise technology for students, staff, and faculty.
- In May 2017, the group formerly known as Student Affairs Office of Technology, which is now Enterprise Student Applications (ESA) and the related student fees transitioned from Student Affairs to IET.
- ESA supports the essential student information systems that manage student records, course enrollment, scheduling, financial aid and advising.
- Below is a summary of IET's student fee use for 2022-23.

Description	2022-23 Expenses
ESA: Banner/Other	\$3,101,522
ESA: myucdavis	922,127
ESA: Oasis	725,378
IT Express	113,372
Student Computer Labs	206,620
Total	\$5,069,019

Description

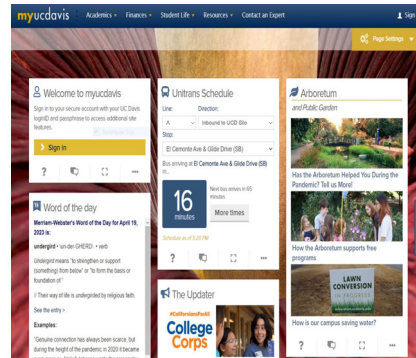
- Banner holds student record information in a centralized database while making the information available to campus and downstream systems, such those use by student employment, OASIS and myucdavis.
- The UC Davis offices served include:
 - Student Affairs Office
 - Office of the University Registrar
 - Financial Aid Office
 - Undergraduate Admissions
 - Office of Graduate Studies
 - Student Accounting & Financial Services
 - Services for International Students and Scholars
- Banner, supported by ESA, is UC Davis's primary application for staff, faculty, and students to access student information.

What students are served

- Banner supports all undergraduate, graduate and professional students.
- All student records are maintained in Banner

Description

- Students can use the **myucdavis** portal to access a variety of tools and information such as:
 - mySchedule (class schedule)
 - AggieFeed (news feed)
 - UC Davis Library (search, books on loan)

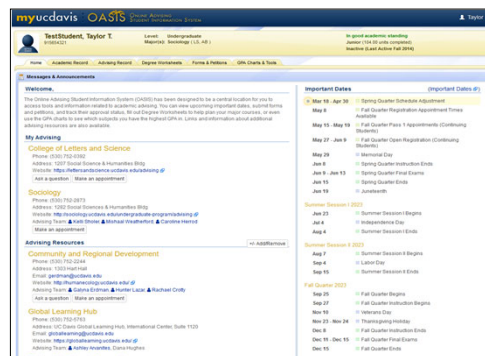


What students are served

- Thousands of students use **myucdavis** every day, with daily page views exceeding 150,000 during peak times.

Description

- The Online Advising Student Information System (OASIS) was developed at UC Davis and is maintained by ESA.
- It is used by undergraduate students and Advisors for many advising functions such as:
 - scheduling appointments
 - confidential messaging
 - tracking progress
 - submitting petitions
- OASIS interfaces with Banner. Some examples include MyDegree and many college and department specific applications.



What students are served

- OASIS is regularly accessed by about 20,000 to 35,000 students each month.

IT Express Support Services

Description

- IT Express serves as the front-door for IET. Common services and supported applications include computing accounts, Duo Multi-factor authentication, email with Office 365 and DavisMail, network access (wired and wireless), voice systems, Canvas, Box, Banner and Google Suite for Education.
- IT Express provides phone, chat, email and self-service support (e.g., knowledge articles) to students, staff and faculty in support of IET enterprise level systems and services.



What students are served

- All UC Davis students for their entire relationship with UC Davis – applicants, undergraduate, graduate, professional students, as well as alumni.
- Students represent about 30% of the volume for IT Express.

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Student Computer Labs

Description

- IET supports six open access student computer labs with more than one hundred and fifty computers, including the specialty Media Lab.
- The labs provide a wide variety of services and software, such as black and white or color printing, scanning, Microsoft Office, web browsers and specialized applications to support student coursework.
- The Media Lab supports many other specialized services and software as well.



IET Computer Lab Management Student Employees

What students are served

- Primarily undergraduates with approximately 10,000 students served each year. There were over 55,000 logons in the past year.

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Two main outcomes since the presentation to COSAF last spring:

1. Realignment of expenses within IET
2. Looking into the potential of swapping some funds with other units
 - BIA understands the concern and is looking into options to swap funds, but it is a difficult prospect
 - What does swapping funds mean?



Swapping does not free up SSF funds for new purposes

Q&A