

# STUDENT SERVICES FEE

2019-20

DEPARTMENTAL REPORT TO THE COUNCIL ON STUDENT AFFAIRS AND FEES (COSAF)

Student Services Fee Recipient: **Student Health and Counseling Services**

Contact: Margaret Walter

Finance Manager: Brenda Scalzi

Total 2019-20 Estimated Allocation: \$4,379,000

Approximate Percent of the Total 2019-20 Campus Student Services Fee Revenue: **12.81%**

Expense	2018-19 Actuals	2019-20 Estimated Allocation
Salaries/Benefits	\$3,404,162	\$4,357,000
Operational Costs	\$41,514	\$22,000
<b>TOTAL</b>	<b>\$3,445,676</b>	<b>\$4,379,000</b>

**1. Please provide a general description of your department's function:**

Student Health and Counseling Services provides a wide variety of medical, mental health and wellness services to all registered UC Davis students regardless of insurance coverage.

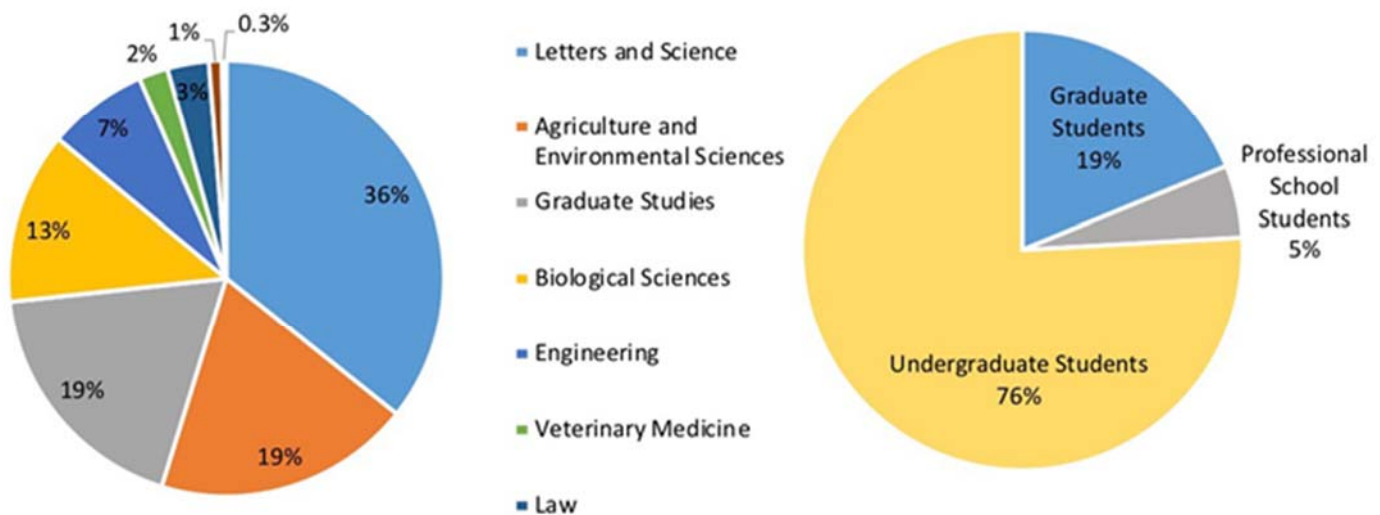
**2. Please list the departmental program(s) or service(s) specifically funded by the Student Services Fee:**

One-hundred percent of Student Service Fee revenue funds the salaries and benefits of medical and mental health professionals and administrative staff, including Registration staff, Medical Assistants, Nurses, Nurse Practitioners, Physicians, and Clinical Psychologists.

**3. Please provide information regarding the benefit to UC Davis students from the departmental program(s) or service(s) specifically funded by the Student Services Fee.**

*Be as specific and concise as possible. Include the specific type (e.g., undergraduate, graduate, professional, transfer, etc.) and an estimated number of students served.*

Student Health and Counseling performed 74430 visits and served 20,091 unique students last year, approximately 53% of the student population. Mental health clients and medical patients represented all campus programs.



# SUPPLEMENTAL QUESTION FROM SUBCOMMITTEE (2019-20)

## STUDENT HEALTH AND COUNSELING SERVICES

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### Question(s):

Related to Question #2 on the attachment:

1. How many people work in each of the positions listed that are funded by the SSF?
2. Can you explain why SHIP insurance does not cover these expenses? Aren't most healthcare workers typically paid through insurance reimbursements?

### Response:

1. Our COSAF worksheet states, "One-hundred percent of Student Service Fee revenue funds the salaries and benefits of medical and mental health professionals and administrative staff, including Registration staff, Medical Assistants, Nurses, Nurse Practitioners, Physicians, and Clinical Psychologists." Here is a more specific breakdown:

Positions	FTE
Counseling Services Registration Staff	2.75
Counseling Services Administrative Assistants	2.45
Counselors	1.75
Managers and Supervisors in Counseling Services	5.10
Managers and Supervisors in SHCS Administration	0.70
Registered Nurses	5.00
Medical Assistants	7.00
Total	24.75

2. Typically, community medical and mental health providers generate revenue through insurance billing to sustain their practices. Thanks to the support from student fees, SHCS does not follow this business model for several reasons
  - a. The mission of SHCS is to enhance the physical and mental health of students in order to help them achieve academic success, personal development and lifelong wellness by providing an integrated program of quality, accessible, cost sensitive and confidential healthcare services. Our goal is to provide access to care for all students and reduce health related barriers to academic success. For example, if a student wakes up with a sore throat and needs to be on antibiotics for a few days before returning to class, we want them to have those medications asap.
  - b. Roughly half of UC Davis students have SHIP while SHCS serves all students. Students are able to waive SHIP if they have an insurance plan that covers them within 175 miles of the UC Davis campus. Students may have waived SHIP with a plan that only covers them at home, which could be as far away as Lake Shasta.
  - c. The average charge for a primary care office visit in our zip code is around \$200 (not including lab tests or other diagnostics). At SHCS, we charge \$15 for a medical office visit. If we charged SHIP \$200, we would have to also charge students without SHIP \$200. Consider the student with a sore throat again. If they do not have SHIP, would they pay \$200 for care here or in the Davis community, drive home, or go without care?
  - d. There is no charge for visits in Counseling Services. We believe that charging for counseling would create a barrier to care for students not covered by SHIP, even if the charge was small.
  - e. The Health Fee Referendum of 1996, along with Student Service Fees and Mental Health Fees allow us to subsidize our care and keep costs affordable for all students.